



JOHN CLARK INSURANCE SERVICES

LEGAL NOTICE

Last updated 14th September 2026

1. Agreement to Terms

By accessing or using this website you agree to be bound by the terms set out in this Legal Notice. If you do not agree, please refrain from using this website. These terms are governed by English law, and any dispute shall be subject to the exclusive jurisdiction of the courts of England and Wales.

2. Regulatory Compliance

John Clark Insurance Services is a trading name of Provenance Insurance Brokers Ltd, which is authorised and regulated by the Financial Conduct Authority in respect of General Insurance business. Our Firm Reference Number is 804047, which can be verified on the Financial Services Register at www.fca.org.uk/register. Provenance Insurance Brokers Ltd is registered in England and Wales, Company Number 11131702.

John Clark Ltd and Provenance Insurance Brokers Ltd are separate and independent businesses. They are not part of the same corporate group and operate under a commercial introducer partnership arrangement.

2a. Remuneration Disclosure

We may receive remuneration for insurance services in a number of ways, depending on our role. Where we act as an insurance broker, remuneration may be received by way of commission from insurers, fees paid by clients, or a combination of both.

In some cases, we may act as an introducer only, for example where we introduce you to a third-party insurance provider or platform. In these circumstances, we may receive an introducer fee or commission from that third party.

Further details about our role and any remuneration arrangements applicable to your insurance will be provided on request or as part of the relevant insurance documentation.

3. Reasonable Care & Disclaimer

While we strive to ensure that the information provided on this website is accurate and up to date, John Clark Insurance Services and Provenance Insurance Brokers Ltd make no representations, warranties, or guarantees regarding the accuracy, reliability, or completeness of any content. We accept no liability for any direct, indirect, or consequential loss or damage arising from reliance on website content. Users should verify details before making decisions based on information from this website.

The information provided on this website is intended to be accurate and up to date. It is provided for general information purposes only. It does not take into account your individual circumstances and does not constitute advice or a personal recommendation.

4. Privacy & Data Protection

We collect and process personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

- Our Privacy Notice and Cookie Policy are available on our website.
 - Users have the right to access, correct, delete, or request restriction of their personal data.
 - Where you proceed to purchase insurance via a third-party provider introduced through our website, your personal data will be processed in accordance with that provider's privacy notice and terms, which you should review carefully.
 - For enquiries regarding data protection, contact us at contact@john-clarkinsurance.co.uk
-

5. Complaints Handling Policy

If you are dissatisfied with any aspect of our service, we encourage you to contact us directly.

- How to file a complaint: Email us at contact@john-clarkinsurance.co.uk or call 0203 808 9863
 - We aim to resolve complaints promptly, but if you remain unsatisfied, you may refer your complaint to the Financial Ombudsman Service (FOS) at:
 - Website: www.financial-ombudsman.org.uk
 - Phone: 0800 023 4567
-

6. Third-Party Content & External Links

- Blog posts, news, and other content published on this website are provided for general information only and do not constitute legal, financial, or professional advice.
 - We may provide links to third-party websites for convenience. We do not endorse, approve, or take responsibility for the content, availability, security, or accuracy of any third-party websites. Accessing such sites is at your own risk.
-

7. Copyright & Intellectual Property

- The content of this website, including text, logos, images and graphics, is the property of Provenance Insurance Brokers Ltd or its licensors unless otherwise stated.
 - Users may not reproduce, distribute, or modify any part of this website without prior written consent.
-

8. Internet Security & Limitations

- While we take security seriously, we cannot guarantee the confidentiality or integrity of data transmissions over the internet. Users access this site at their own risk.
 - Transactions may be subject to delays, blackouts, or data transmission errors due to internet traffic or third-party service failures.
-

9. Legal Validity

If any part of this Legal Notice is deemed unlawful or unenforceable, the remainder of the notice shall remain in full force and effect. For further inquiries, please contact us at contact@john-clarkinsurance.co.uk or by visiting <https://john-clarkinsurance.co.uk/>

John Clark Motor Insurance

ENDS